Alancrita Feroze

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Design isn't just about making things pretty, it's about creating a journey that whispers to the user - Hey, this experience was crafted just for you.

Experience

User Experience Designer - University of Florida, UF Health (Florida, USA) 06/2024 – Present

- Designed an AI-driven platform enhancing lung cancer diagnostic accuracy by 40%, utilizing Figma for wireframes, prototypes, and high-fidelity designs.
- Crafted microcopy for product flows, including tooltips, navigation labels, and instructional text to enhance clarity in complex medical workflows.
- Conducted 30+ user interviews with radiologists, gathering insights to refine terminology, taxonomy, and ensure alignment with healthcare standards.
- Redesigned information architecture, streamlining patient data navigation while applying accessibility standards (WCAG 2.1) for users with disabilities.

01/2024 - 12/2024

Content Design Intern - Sports Excitement (New York, USA)

- Developed an interactive social network for sports enthusiasts, designing engaging UI copy and optimizing navigational nomenclature to improve user engagement by 30%.
- Created and tested 10+ user journeys and content variations, simplifying complex interactions and aligning with the brand's voice and tone.
- Led 5+ design review sessions, collaborating with cross-functional teams including engineering, product management, and marketing to refine UX flows.

User Experience Designer - NxtGen Datacenter and Cloud Technologies (India) 03/2021 – 12/2022

- Defined a consistent UI language and developed a content strategy for the app, resulting in a 45% increase in repeat bookings.
- Contributed to the design system documentation, developing terminology and instructional content for user flows, and refining the app's taxonomy to ensure clear and consistent navigation across the platform.
- Conducted A/B testing on UI content, improving user comprehension of booking steps and increasing user satisfaction by 25%.
- Designed content for a diverse international user base, ensuring content adaptability for multi-language support and cultural considerations across global markets.
- Utilized React.js, JavaScript, and HTML/CSS to integrate content-driven design elements, optimizing the booking process and improving load times.

Projects

GatorCompass | Recognized as 'Best Class Project' for Exceptional Execution

• Developed high and low-fidelity prototypes in Figma for Gator Compass, a food locator app, featuring proper login, signup, and profile creation to enhance onboarding.

GatorHive | Selected to Represent the Semester's top projects at the University Poster Fair

• Crafted an intuitive online platform tailored to university student's needs, incorporating feedback from user research; improved accessibility features enhancing overall navigation experience as documented in usability testing with over 50 participants.

Skills

Tools and Tech: Figma, Adobe Creative Suite, Sketch, InVision, HTML/CSS, Python, Tableau, FigJam, Miro, GraphQL, Adobe XD, Axure, JavaScript, React.js, Vue.js, Angular, Tailwind CSS, Material-UI, SASS/SCSS, Bootstrap, RESTful APIs, Jest.

Research: Interaction Design, Mobile App Design, Data Analysis, Information Architecture, User flow, Wire-framing, Prototyping, User Research, A/B Testing, Usability Testing, Interface Design, Agile and Scrum Methodologies, Rapid Usability Testing, Design Thinking, Affinity Mapping, Graphic Design, Accessibility Standards.

Relevant Coursework [Master's Degree]: Human Computer Interaction, User Experience Design, Agile Project manangement.

Education

University of Florida	01/2023 - 12/2024
Master of Science in Computer and Information Science GPA : 3.66/4.0	Gainesville, Fl
Manipal University	06/2019 - 05/2023
Bachelor of Technology in Computer Science GPA : 8.1/10	Jaipur, Rajasthan
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Certifications and Coursework

- Microsoft Certified: Power BI Data Analyst Associate (PL-300)
- Google UX Design Professional Certificate
- Software Processes and Agile Practices Coursera
- Introduction to Structured Query Language -Coursera

Leadership / Extracurricular

- PAW club Member at People for Animal Wellness Club, actively promoting animal welfare through educational outreach, supporting nonprofit initiatives.
- Academic Acheivement Award Conferred a merit-based scholarship of \$4,500 in recognition of exceptional academic performance.
- Supervisor, Chick-fil-A Managed and led a team of 30, enhancing operational efficiency and elevating customer standards.
- Team Excellence Award, (Strategy and Research Head, International Relations Council Manipal University)
- Queen's Commonwealth Competition (QCEC): Gold Medal 2016, Sliver Medal 2017